# Disability Claim Filing Instructions

# Have you...

- 1. Completed the Employee's Statement in full?
- 2. Had the physician treating you complete the <u>Attending Physician's statement</u>, and had it returned to you?
- 3. Had your Employer complete the Employer's Statement, and had it returned to you?
- 4. Read, signed and dated the Authorization for Release of Information?

Submit the completed statements to the address below or fax to 1-207-591-3048

All portions of these forms must be completed in order to expedite your claim.

If you have any questions when completing this form, please call an AUL representative at:

Toll-Free Telephone Number 1-866-258-8744

American United Life Insurance Company®
c/o Disability RMS
One Riverfront Plaza
Westbrook, Maine 04092-9700



AMERICAN UNITED LIFE INSURANCE COMPANY®

a OneAmerica® company

American United Life Insurance Company® a OneAmerica® company c/o Disability RMS Fax: 1-207-591-3048 Toll Free Telephone: 1-866-258-8744



Group Policy No									
Notice of Claim for:	Short Term	Disability E	Benefits		ong Term Disal	bility Ber	efits		
	(TO AVO	OID DELAY, AI	LL QUEST	IONS N	IUST BE ANSW	ERED)			
NAME OF EMPLOYEE						EMPLO	YEE'S SC –	CIAL SECU -	JRITY
EMPLOYEE'S ADDRESS	STRE	ET & NO.			CITY	(	STATE	ZIF	)
TELEPHONE NO.					DATE OF BIR / /	TH		MALE FEMALE	
□ RIGHT-HANDED □ LEFT-HANDED		☐ MARRIED☐ SINGLE	□ DIVC					IBER OF ENDENT CH	HILDREN
LIST NAMES AND DATES	OF BIRTH OF S	POUSE AND	DEPENDE	NT CHI	LDREN				
HOW MANY HOURS WERYOU REGULARLY WORKING PER WEEK WITH YOUR PRESENT EMPLOYER? hrs. Authorized to work/reside US? □ Yes □ No	(During th disability - \$	GROSS ANNUAL SALARY: (During the 12 months just prior to your disability – for this employer only) \$			PLEASE INDICATE HOWYOU ARE PAID (Check all that apply):  ☐ Hourly ☐ Salaried ☐ Other ☐ Includes commissions? ☐ Includes bonuses?				
NAME OF EMPLOYER	NAME OF EMPLOYER EMPLOYER'S TELEPHONE NO.								
EMPLOYER'S ADDRESS	STRE	ET & NO.		•	CITY	\$	STATE	ZIF	)
YOUR OCCUPATION & TIT	ΓLE	LIST ESSENT	IAL DUTIE	S OFYO	OUR JOB ATTHE	TIME OF I	DISABILI	ΓΥ	
DATE OF INJURY OR DATE FIRST NOTICED SYMPTOMS OF SICKNES / /	TO WORK	/E BEEN UNA K BECAUSE C TY SINCE: / /	)F		ETURNEDTO WO PART-TIME BASIS			URNEDTO LL-TIME BA	SIS ON:
ISYOUR INJURY OR SICKNESS RELATED TO YOUR OCCUPATION?  YES  NO		EXPLAIN: FILE FOR WO	RKERS' CO	OMPEN	SATION? 🗆 `	YES 🗆	NO		
DESCRIBE HOW AND WH CONDITION INCLUDING								DICAL	
DATE FIRST TREATED	IF "HOSF HOSPITA	L:	ied," give	NAME	AND ADDRESS	OF HOSPI		Ctata	7:
1 1	CONFINE	Name ED FROM			Street Address THROU	JGH	City	State	Zip 
HAVE YOU EVER HAD THE SAME OR SIMILAR	1111271122								
CONDITION IN THE PAST?  ☐ YES ☐ NO		Name			Street Address		City	State	Zip
IF "YES," WHEN?		DOCTOR:Name			Street Address City St			State	Zip

PLEASE COMPLETE BOTH SIDES OF THIS FORM

(1 of 2) G-18207A 9/05

Group Policy No Name of Employer								
Are t	FOR PREGNANCY DISABILITY ONLY:  Are there any present complications or anticipated difficulties in connection with the following?  (a) Pregnancy							
(c) P	ost Pa	rtum   YES  any of these, please spec	□ NO					
	result wing?	of this disability, are you,	your spouse	e or any of your	dependent childr	en receiving in	come from any	of the
YES	NO	TYPE Sick Pay		AMOUNT	DATE BEGAN			PAID MONTHLY
		Salary Continuance		\$				
		Workers' Compensation		\$				
		Local, State or National or Society Disability Inc						
		No Fault		\$				
		Unemployment Compe	ensation					_
		Disability Social Security Benefits		\$				
		(disability or retirement Retirement Income		\$				
		(normal, early, or disab	ilitv	\$				
		(normal, early, or disab Other STD/LTD Benefits Other (describe)	5	\$			<u> </u>	
	- I	Other (describe)APPLIED, OR DOYOU PLA	ANTO ADDIN	\$			VEC. F. NO.	
TYPE TYPE	E YOU :	APPLIED, OR DO YOU PLA	AN IO APPLY	FOR BENEFITS	DATE APP DATE APP	LICATION FILEI	YES   NO D	
[IFY	OUR RI	EQUEST FOR BENEFITS I	S APPROVED	D, DOYOU WAN	T USTO WITHHO	LD FEDERAL IN	NCOMETAXES?	
□Y	ES I	□ NO INDICATE	AMOUNT: \$			UM PER MONT	H)]	
and w inforn	FRAUD NOTICE  Unless specific state language is provided below, and unless you reside in Virginia, the following general fraud notice applies: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.							
		For your protection Aria		auires the foll	owing statemen	nt to appear o	n this form. Ar	nv person
who	know	ingly presents a false of	or frauduler	nt claim for pa	vment of a loss	is subject to d	criminal and ci	vil penalties.
Arkan	isas, Lou	isiana, New Mexico, West Virgingsents false information in an ap	nia – Any perso	n who knowingly pr	resents a false or frau	dulent claim for pa	yment of a loss or	benefit or
Califo	<u>rnia –</u> Fo	r your protection California law	requires the fo	llowing to appear o	on this form: "Any pers	son who knowingly	y presents a false o	r fraudulent claim
for the	e payme vare. Flo	nt of a loss is guilty of a crime a rida, Idaho, Indiana, Oklahoma -	and may be sub - Anv person w	oject to fines and co ho knowingly, and v	nfinement in state pri with intent in iniure, d	son." efraud or deceive a	anv insurer, files a s	statement of claim
conta	ining an	y false, incomplete or misleadir	ng information i	s guilty of a felony.				
District of Columbia, Colorado – WARNING: It is a crime to provide false or misleading information to an insurer for the purpose of defrauding the insurer or any other person. Penalties include imprisonment and/or fines. In addition, an insurer may deny insurance benefits if false information materially related to a								
claim was provided by the applicant.  Kentucky – Any person who knowingly and with intent to defraud any insurance company or other person files a statement of claim containing any								
materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act,								
	is a crir <b>e,Tennes</b>	ne. s <b>ee –</b> It is a crime to knowingly	provide false, i	ncomplete or misle	ading information to a	an insurance comp	any for the purpos	e of defrauding the
		alties may include imprisonme				urer is quilty of a c	rime	
New	Minnesota – A person who files a claim with intent to defraud to helps commit a fraud against an insurer is guilty of a crime.  New Hampshire – Any person who, with a purpose to injure, defraud or deceive any insurance company, files a statement of claim containing any false,							
incomplete or misleading information is subject to prosecution and punishment for insurance fraud, as provided in RSA 638.20.  New Jersey – Any person who knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil penalties.								
		rson who, with intent to defrau		nat he is facilitating	a fraud against an ins	urer, submits an a	oplication or files a	claim containing a
New \ claim fraudi	false or deceptive statement is guilty of insurance fraud.  New York – Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime, and shall also be subject to a civil penalty not to exceed five thousand dollars and stated value of the claim for each such violation							
The undersigned represents and warrants any information or documents provided to American United Life Insurance Company® (AUL) by the undersigned prior to and after the date of the application for insurance and the facts and other matters contained in the foregoing are true and accurate to the best of the undersigned's knowledge and belief. The undersigned understands and agrees 1. any insurance coverage or benefits is contingent upon any statements made to AUL as being complete and correct and 2. benefits under any policy will be paid only if AUL decides in its discretion the applicant is entitled to them. The undersigned have read, understand, and retained the notices, limitations, and exclusions for his/her records.								
Sign	ature	of Employee				Date		

Name of Employee (Please Print) \_

(2 of 2) G-18207A 9/05

American United Life Insurance Company® a OneAmerica® company c/o Disability RMS Fax: 1-207-591-3048 Toll Free Phone: 1-866-258-8744



Group Policy No	Name of Employer
Name of Employee (Please Print)	

## AUTHORIZATION FOR RELEASE OR INFORMATION (excluding psychotherapy notes) (HIPAA COMPLIANT)

(to be signed and dated by the insured/claimant)

I authorize any licensed physician, any other medical practitioner or provider, pharmacist, hospital, clinic, other medical or medically related facility, federal, state or local government agency, insurance or reinsuring company, the Social Security Administration, consumer reporting agency or employer having information available as to diagnosis, treatment and prognosis with respect to any physical or mental condition and/or treatment of me, and any non-medical information about me (including any information, data or records regarding my Social Security, FICA earnings history, Workers Compensation, State Disability, pension, credit, earnings and employment history), to give any and all such information to authorized representatives of Disability Reinsurance Management Services, Inc., (Disability RMS), and American United Life Insurance Company® excluding psychotherapy notes, and including, but not limited to, any other mental or psychiatric records, medical, dental and hospital records (including psychiatric, alcohol, and drug abuse, and HIV/AIDS\* information) which may have been acquired in the course of examination or treatment. I understand that the information obtained by use of this authorization will be used by Disability RMS, American United Life Insurance Company® and the above-described representatives to evaluate and adjudicate my current disability claim, and be re-disclosed to (a) any medical, investigative, financial or vocational specialist or entity, or (b) any other organization or person, employed by or representing Disability RMS or American United Life Insurance Company® to assist with the evaluation and adjudication of my current disability claim and/or to report aggregate claims information to American United Life Insurance Company.® I understand that information used or disclosed pursuant to this authorization may be subject to redisclosure by the recipient and may no longer be protected by HIPAA's Privacy rules, or any other federal or state law.

This authorization is valid during the pendency of my claim and shall expire on the date my claim finally ends. A photocopy of this authorization is as valid as the original. I understand that my authorized representative or I have the right to request and receive a copy of this authorization and the information to which it pertains.

I understand that I have the right to revoke this authorization by notifying Disability RMS in writing, of my revocation. However, such revocation is not effective to the extent that Disability RMS and/or American United Life Insurance Company® have relied previously upon this authorization for the use or disclosure of my protected health information. In addition, I understand that my revocation of, or my failure to sign this authorization may impair Disability RMS' and American United Life Insurance Company's ability to evaluate my current disability claim and as a result may be a basis for denying that current disability claim for benefits.

\*If you reside in California: This authorization excludes the release of Human Immunodeficiency Virus (HIV) and Autoimmune Deficiency Disorder (AIDS) information and test results. Separate authorizations signed by the insured claimant, or employeeclaimant (for self-insured business) are required each time results are released.

\*If you reside in Connecticut, Maine or Massachusetts: This authorization excludes the release of information about Human Immunodeficiency Virus (HIV) and Autoimmune Deficiency Disorder (AIDS). Separate authorizations signed by the insured claimant, or employee-claimant (for self-insured business) are required each time results are released.

*If you reside in <u>Vermont</u> : This authorization EXCLUDES the release of any information about previously administered HIV-related tests, including but not limited to tests for HIV antibodies, T-Cell counts, AIDS or ARC. The proposed insured is NOT AUTHORIZING Disability RMS to forward the results from any new test, requested by us, to any outside, non-affiliated company or entity not under specific contract with us to perform underwriting services, and Disability RMS shall comply, as applicable, with the provisions of Title 8, Section 4724 (20) of the Vermont Statues.					
Claimant Signature (or Authorized Representative):	Date:				
Description of Personal Representative's Authority (if applicable): (If signed by authorized representative, attach verification of identity)					

# **Employer's or Administrator's Statement**

American United Life Insurance Company® a OneAmerica® company c/o Disability RMS Fax: 1-207-591-3048 Toll Free Telephone: 1-866-258-8744



Group	Polic	y No. <sub>-</sub>										
Notice of Claim for: $\square$ Short Term Disability Benefits $\square$ Long Term Disability Benefits												
(ALL QUESTIONS MUST BE ANSWERED TO AVOID DELAY)												
NAM	E OF E	MPLOY	EE				0	CCUPATION		IS DISA □ YES		EMPLOYMENT?
DATE	EMPL	OYED	DAT	E INSURED	DATE LAST	WORKED						☐ Dismissed
	/ /			/ /	/	/		<ul><li>☐ Resigned</li><li>☐ Family N</li><li>☐ Other Resigned</li></ul>	/ledical L		☐ Retired ce ☐ Other L	eave of Absence
DATE	RETURN	IEDTOW	ORK	IF PART-TIME,	NUMBER OF	IF EMPLOYI	EE	HAS NOT RET	URNED			BILITY INSURANCE
	/	/		HOURS WORK	ED PER WEEK	WORK DAT		HIVIATED KET	UKNTU	TERMINATED	TERMINATE	ש:
		☐ PART						1 1		1 1		
		NUMBE R WEEK			NTHLY SALA yee's last dat		ori	or to		E INDICATE HC all that apply):	WTHE EMPLO	YEE IS PAID
OFF	NO. FE	N VVEEN	•	ļ ·	•				☐ Hou	rly   Salarie	d □ Other <u></u>	
		hrs.		\$						udes commissi udes bonuses?	ons?	
IS EN	/IPI ∩VI	E CLIR	IECT	TO FICATAX	2	S 🗆 NC	_		□ IIICIC	ides poliuses:		
IF "Y	ES", IS	EMPLO	YEE S	SUBJECT TO	FUI			P □ MED	ICARE P	ORTION ONLY	?	
												EAR OF DISABILITY)
	LOYEE LOYER	□ 10 □ 10				% IS E %	IV	IPLOYEE CO	NTRIBU		E-TAX DEDUCT FER-TAX DEDU	
		ELIGIBL				70					IEN-IAX DEDO	CTION:
YES	NO	TYPE				AMOUNT			BEGAN	DATETERM.	PAID WEEKLY	PAID MONTHLY
		Sick Pa		tinuance Ben	efits S	§ \$						
		Worke	rs' C	ompensation	9							
				or National Disability Inco		6						
		No Fa	ult	-	5	\$						
		Unem Disabi		nent Comper	nsation							
		Social	Secu	rity Benefits	`						Ш	ш
				r retirement) Income	5	\$						
	Ш	(norm	al, ea	rly, or disabil	ity) S	\$						
		Other	STD/	LTD Benefits ribe)		§						
				FTHE FOLLOW								
> The	e emplo	yee's Wo	rkers'	Compensation	n claim(s) and a	Approval/De	eni	al Notificatio				
				ee's prior year': f disability	s W-2 form OR	if no W-2 is	a	vailable, list tl	ne Gross	Monthly Earning	s for the past 12	months just prior
≻ The	e emplo	yee's cur	rent j	ob description								
Unless	you res	ide in Viro	ginia, t	he following ger	eral fraud notice	e applies: Any	y p	erson who kno	wingly, ar	nd with intent to de	efraud any insuranc	e company or
other person files an application for insurance or statement of claim containing any materially false information, or conceals, for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime, and subjects such person to criminal and civil penalties.												
The employer/policyholder represents and warrants any information or documents provided to AUL by the employer/policyholder prior to and after the date coverage became effective and the facts and other matters contained in the foregoing are true and accurate to the best of the employer/policyholder's												
knowledge and belief. The employer/policyholder has received, reviewed, and complied with American United Life Insurance Company's written instructions including but not limited to AULs administration guide. The employer/policyholder understands and agrees: 1) any insurance coverage or benefits is												
contingent upon any statements made to AUL as being complete and correct and 2) benefits under any policy will be paid only if AUL decides in its discretion												
the ap	the applicant is entitled to them.											
Name of Policyholder (Company)  Print Name & Title of Official Representative												
Maili	ng Add	ress of	Polic	yholder (Con	npany)		-	Signati	ıre		Date	
(	)			· ·				(	)			
Telen	hone l	Number	. –					Fax Nu	mber			

# **Attending Physician's Statement**

American United Life Insurance Company® a OneAmerica® company c/o Disability RMS Fax: 1-207-591-3048 Toll Free Telephone: 1-866-258-8744



Name of Employee (Please Print) \_\_\_\_\_

(THIS STATEMENT MUST BE FILL	ED IN COMPLETELY BY A PHYSIC	IAN – PLEASE	PRINT OR TYPE)	
Name of Patient		□ Male	Date of Birth	
First Middle	Middle Last			
First Middle	Blood Pressure (last visit)		☐ Left-handed	
Height Weight	Systolic/Diastolic		☐ Right-handed	
1. HISTORY:  a. Is condition due to ☐ Accident? ☐ Sickib. When did symptoms first appear or injury occ. Date patient was unable to work because of id. Has patient ever had same or similar conditions.		Day _ Day If "Yes", state	Year Year when and describe.	
e. Is condition due to injury or sickness arising				
f. Was this patient referred to you?   Yes				
g. Have you referred this patient to another trea	iting provider? □ Yes □ No I	f "Yes", to whon	n and what is their specialty?	
2. DIAGNOSIS: a. Diagnosis impacting function:		ICD9 Cod	de(s)	
Nature of treatment (including surgery and n	nedications prescribed, if any, inclu	ıding dosage an	d frequency)	
b. Secondary diagnosis impacting function:				
Nature of treatment (including surgery and n	nedications prescribed, if any, inclu	ıding dosage an	d frequency)	
c. Subjective symptoms:				
d. Objective findings (including current X-rays,	EKGs, Laboratory Data and any cli	nical findings): _		
3. FOR PREGNANCY DISABILITY ONLY:  Are there any present complications or anticipat (a) Pregnancy YES NO Da (b) Delivery YES NO Ac (c) Post Partum YES NO If "YES" to any of these, please specify in detail	te of last menstrual period: tual date of delivery:	Expected □ Vagina	date of deliveryal    C-Section	
4. DATES OF TREATMENT FOR THIS CONDITION a. Date of first visit b. Date of last visit c. Next office visit d. Frequency	Mo Day Mo Day Mo Day	<i>/</i> `	Year Year	
5. PROGRESS:  (a) Has patient			☐ Retrogressed? ☐ Hospital confined?	
Confined from through				

(1 of 2) G-18210A 9/05

## (THIS STATEMENT MUST BE FILLED IN COMPLETELY BY A PHYSICIAN – PLEASE PRINT OR TYPE)

6. CARDIAC (if applicable) Functional capacity (American Heart Assoc. standards)	<ul><li>☐ Class 1 (No limitation)</li><li>☐ Class 3 (Marked limitation)</li></ul>							
7. CURRENT FUNCTIONAL ABILITY								
a. In an 8 hour day, what is the maximum number of hours your patient could perform each of these levels of activity? (please indicate appropriate number of hours):								
Hrs. Sedentary Activity 10 lbs. maximum lifting or carrying articles. Walking/standing on occasion.  Sitting 6 to 8 hours.								
Hrs. Light Activity								
Hrs. Medium Activity 50 lbs. maximum lifting with frequent lifting/carrying of up to 25 lbs.  Frequent walking and standing.								
Hrs. Heavy Activity	100 lbs. maximum lifting, frequerit walking and standing	ent lifting/carrying of up to 50	lbs.					
b. Please check appropriate box: Occasionally 0% to 3	3% Frequently 33% t	o 66% Continuously	66% to 100%					
Bending □		□ □	00701010070					
Climbing								
Reaching								
Kneeling □								
Squatting								
Crawling								
Push/pull □ No. of □	lbs	of lbs   of lbs	No. of lbs					
Lifting (lbs.) □ No. of	lbs \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	of lbs	No. of lbs					
What is this assessment based on?	Observed activity   Measur	ed activity 🛛 Physical ther	apy report					
<ul> <li>Please list current restrictions (activities performed) from activities not address</li> </ul>								
		1.11.1						
d. Upper Extremity Function – Please ind	icate upper extremity functional	capabilities:						
Simple grasp ☐ Left	☐ Right Comments							
Pinch								
Fine manipulation   Left	☐ Right Comments							
Power grip ☐ Left Repetitive motion ☐ Left								
Repetitive motion   Left	☐ Right Comments							
8. MENTAL HEALTH ABILITY (if applicable) What behavior, attitudes or functional impairments are contributing to any restrictions and/or limitations related to a mental health condition?								
9. RETURNTO WORK PLAN								
a. Have you discussed a return to work p	Jan with your patient? □ Ves	· □ No						
b. The date you released nations to return	to work: / / $\square$ Fi	ll∟time. □ Reduced hours. N	lumber of hours:					
b. The date you released patient to return	Mo. Day Year	in-time in neduced nodis in	diffiber of flours.					
c. Please identify your recommendations								
o		round official to the						
Unless you reside in Virginia, the following general fro other person, files an application for insurance or stat information concerning any fact material thereto, con	ement of claim containing any material	ly false information, or conceals, for t	he purpose of misleading,					
ATTENDING PHYSICIAN'S SIGNATURE		DA	TE					
PHYSICIAN'S NAME (PLEASE PRINT)								
DEGREE/SPECIALTY								
TELEPHONE NUMBER ()	FAX NUMBER ()_	TAX ID#	#					
Number/Street								
City or Town		State	Zip Code					

PLEASE RETURN COMPLETED FORM TO YOUR PATIENT/THE EMPLOYEE

(2 of 2) G-18210A 9/05